WOLFRAM SYNDROME UK

Inform, Support, CURE

www.wolframsyndrome.co.uk

Parent's Pack

WOLFRAM SYNDROME UK
Inform, Support, CURE

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This QR code will take you to the Wolfram Syndrome UK website.

This pack has been produced by Wolfram Syndrome UK in support with Birmingham Children's Hospital.

The medical information was produced with guidance by Prof Timothy Barrett Wolfram Syndrome Children's Professional at Birmingham and Dr Renuka Dias Wolfram Syndrome Children's Clinical Lead at Birmingham Children's Hospital.

Family Support Co-Ordinator's (FSC) Details

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This QR code will take you to the Family Support Co-Ordinator's page on the WSUK website or you can use the link - https://wolframsyndrome.co.uk/family-support-coordinator/

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SECTION 8

Claiming Travel Costs

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WOLFRAM SYNDROME CHILDREN'S CLINIC
CLAIMING TRAVEL COSTS

You may be able to claim travel costs incurred while bringing your child or young person to the Wolfram Syndrome children's clinic at the Birmingham Children's Hospital. Whether you can claim and how you claim can vary. Please see below for more information:

Costs that can be claimed back (if eligible):

- Petrol (you will need to bring your invite letter with you to the clinic)
- Parking (you will need to keep a receipt)
- Train or bus fare (bring your letter and travel receipts)
- Under certain circumstances, taxi fares may be re-imbursed but this is at the discretion of the hospital and not guaranteed.

Who can claim:

If you are escorting a child under 16 to the clinic, travel costs may be re-imbursed for you and your child, as long as you are in receipt of the benefits or certificates listed below.

You may also claim travel costs if you are escorting a young person aged between 16 and 20, as long as the young person is in **full time education** and counted as a dependent of someone in receipt of the benefits or certificates listed overleaf.

How to claim:

You can claim back your travel costs whilst at the clinic, if you are in receipt of one of the following:

1. **Income Support**
2. **Income Based Employer Support Allowance**
3. **Income Based Job Seekers allowance**
4. **Low income HC2 or HC3 Certificates**
5. **Tax Credits with an Exemption Certificate**
6. **Pension Credit Guarantee Credit**

7. **Universal Credit—**if earnings are within the stated guidelines detailed in your most recent assessment letter (dated within 2 months of your appointment)

What Documents are required to claim travelling expenses

- Proof that you are in receipt of one of the above benefits (dated within 12 months, except item 7 above)

- Appointment letter or card

- Bus/Train ticket, Taxi receipt if applicable.

During clinic the Family Co-Ordinator will take you to the Cashiers office to claim back the travel costs. Payment cannot be made by the Cashiers without the relevant documentation. However, postal claims can be made by completion of an HC5 form.

How are the travel costs calculated?

Patients travelling on public transport will be reimbursed for the lowest cost form of public transport (including promotional or concessionary fares).

Patients travelling by private car may claim the lesser of, mileage allowance or equivalent public transport costs.

Claiming for taxi or escort costs

These costs may only be paid where deemed medically necessary in writing by your GP, Consultant or other healthcare professional involved in your care. Please note that escort costs will be paid on the basis of your eligibility not that of the escort. There are forms available from the Cashier's Office for this purpose.

Exclusions

The following are **not** covered by this scheme:

- Visiting a patient in hospital

- Patients who discharge themselves from hospital at their own request

- Private patients

If you are NOT in receipt of the items listed above:

You may still be eligible for an NHS Low Income Scheme Certificate (HC2) for help with travel costs. The certificate is means tested, and you need to fill in and send off an HC1 Help with Health Costs form.

To get a copy of the HC1 form or for more information ring 0300 330 1343 (local call rate). Or you can ask for a form by emailing nhsforms@spsl.uk.com.

Once you have the certificate, which can take up to two weeks to process, bring it with you to the clinic along with your invite letter and any receipts to claim your travel costs.

Cashier's Office Opening Hours

Monday-Friday 9:00am-4:30pm
Closed from 1:00-2:00pm (Lunch)
Closed –Weekends and Bank Holidays

If you have any questions, please call a WS Family Co-Ordinator.